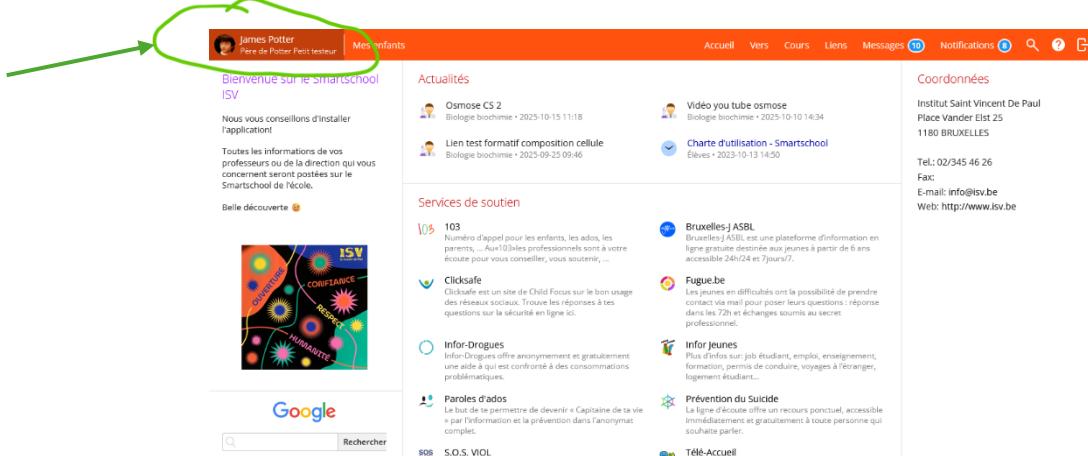


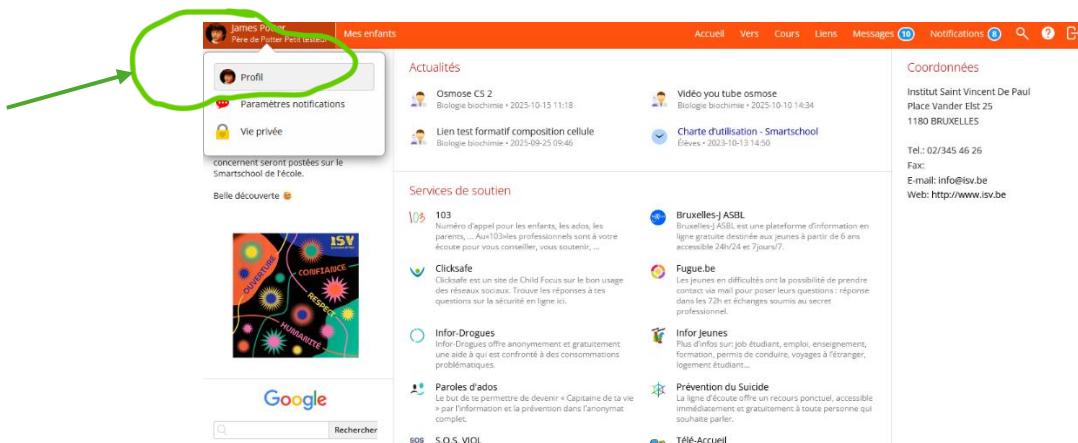
# J'ai un nouveau téléphone – que faire ?

- 1) Connectez-vous à votre compte sur un ordinateur (impérativement !)
- 2) Cliquez ensuite sur votre nom en haut à gauche.



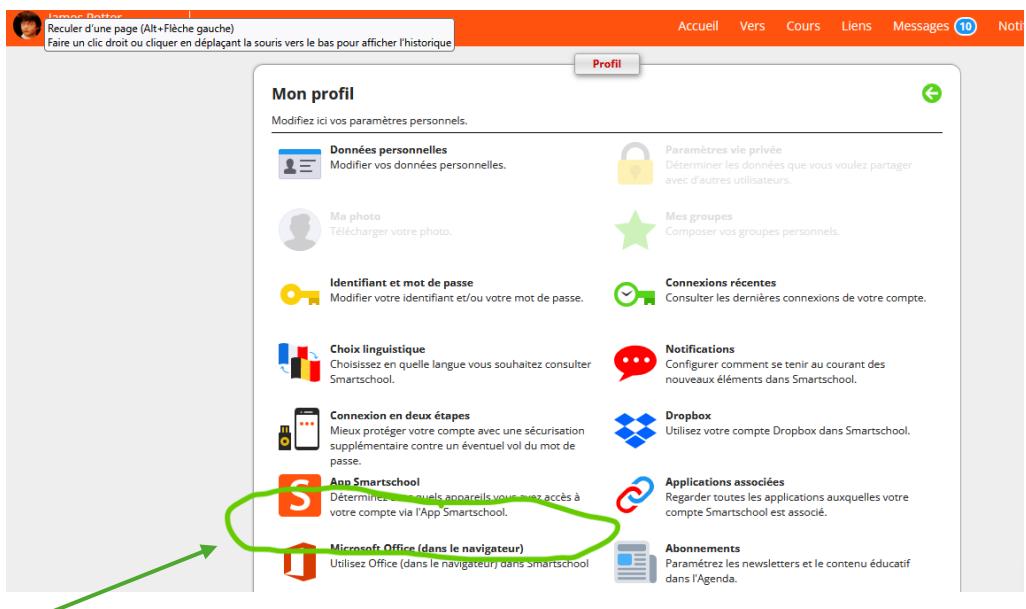
The screenshot shows the Smartschool ISV website. At the top, there is a navigation bar with links for Accueil, Vers, Cours, Liens, Messages, Notifications (with 10 notifications), and a search bar. The user profile 'James Potter' is at the top left. A green arrow points to the user's name. Below the profile, there is a banner for 'Bienvenue sur le Smartschool ISV' and a section for 'Actualités' (News) with links to 'Osmose CS 2' and 'Lien test formatif composition cellule'. The main content area is titled 'Services de soutien' (Support Services) and lists various resources like 'Bruxelles-J ASBL', 'Fugue.be', 'Infor-Drogues', 'Paroles d'ados', and 'Prévention du Suicide'. To the right, there is a 'Coordonnées' (Coordinates) section with the school's address: Institut Saint Vincent De Paul, Place Vander Elst 25, 1180 BRUXELLES, and contact information: Tel: 02/345 46 26, Fax: E-mail: info@isv.be, Web: http://www.isv.be. At the bottom, there is a Google search bar.

- 3) Cliquez ensuite sur « Profil »



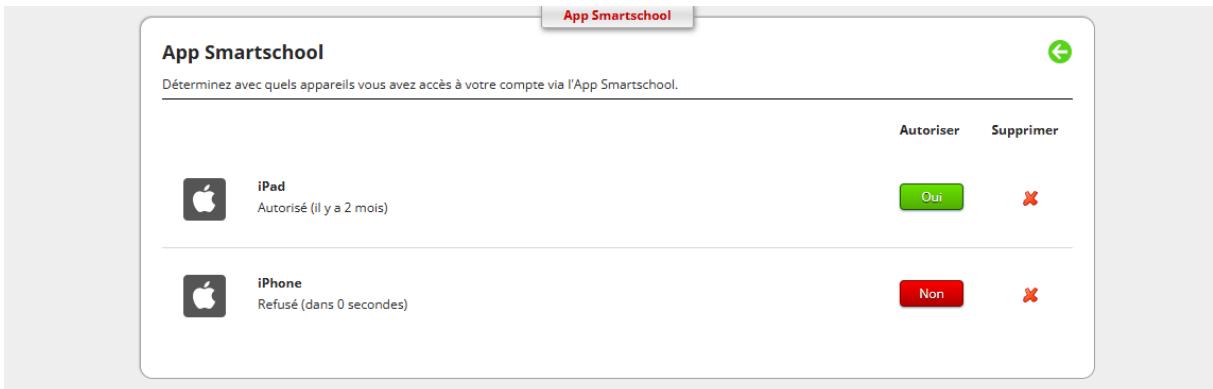
This screenshot is identical to the previous one, showing the Smartschool ISV website. The user profile 'James Potter' is highlighted with a green circle and an arrow. The 'Profil' link in the dropdown menu is also highlighted with a green circle and an arrow. The rest of the page content, including the news section and support services, remains the same.

- 4) Cliquez sur « App Smartschool »



This screenshot shows the 'Mon profil' (My Profile) page. At the top, there is a message: 'Reculer d'une page (Alt+Flèche gauche) Faire un clic droit ou cliquer en déplaçant la souris vers le bas pour afficher l'historique'. The main content area is titled 'Mon profil' and contains sections for 'Données personnelles' (Personal Data), 'Identifiant et mot de passe' (Identifier and password), 'Choix linguistique' (Language choice), 'Connexion en deux étapes' (Two-step connection), 'App Smartschool' (Smartschool app), and 'Microsoft Office (dans le navigateur)' (Microsoft Office (in the browser)). A green arrow points to the 'App Smartschool' section. To the right, there are sections for 'Paramètres vie privée' (Privacy settings), 'Mes groupes' (My groups), 'Connexions récentes' (Recent connections), 'Notifications', 'Dropbox', 'Applications associées' (Associated applications), and 'Abonnements' (Subscriptions). The top navigation bar is identical to the previous screenshots.

5) Vous cliquez ensuite sur le « Non » en rouge qui deviendra « oui » en vert.



6) Votre nouveau téléphone peut maintenant se connecter à Smartschool.